

PATIENTS CAN USE THE NHS APP TO:

View messages - in a secure inbox, from the NHS App, from their GP practice or other healthcare provider – notifications must be switched on in the App settings to be alerted to incoming messages

Book, check, cancel GP appointments - at their registered GP surgery and see details of upcoming and past appointments

Ordering repeat prescriptions - from a list of available medicines and choose the preferred dispensing pharmacy. They can also see the previous orders and barcode.

Ask a GP for Advice - answer guided questions online, through a linked online consultation service provider to get a response from the patient's registered GP practice for themselves or for a child

Linked profiles (for a child or proxy access) - which enables family members/carers to access health services on behalf of the patient

Securely view the GP patient health records- to see information like allergies, and current and past medicines – patients can also see information like filed test results and the details of consultations.

Get Health advice via NHS 111 online and linked to Health A-Z – About Coronavirus, answer guided questions online, through a linked online consultation service provider to get a response from the patient's registered GP practice.

View referrals and other healthcare appointments - if the practice has enabled this service

Other services available via the NHS APP are:

Find nearby NHS services

Symptom checker

Find your NHS number

Update data sharing preferences and register to take part in health research

Get help with technical issues and settings, with troubleshooting advice and a link to contact the NHS App team

Register for organ donation and subsequently manage patients choices

Access account information and settings