

Croydon Careline

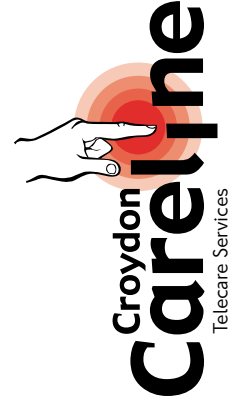
London Borough of Croydon

1st Floor, Rooms 1.10 – 1.12

Taberner House

Park Lane

Croydon CR9 2BA



What do I need to get the **Careline** installed?

All that is required is a telephone line and a modern 13 amp electrical power socket within 6 feet (3 metres) of each other. If this is a problem please do not worry, just let us know and we'll see how we can help you.

Who can apply for a **Croydon Careline**?

Anyone can have a Careline whether for reasons of home safety or personal security. We aim to respond to the needs of all local people, including older people, people with a disability, and victims of harassment, domestic violence and bogus callers. Or maybe you have an illness such as HIV, Parkinson's disease, or cancer for example. A Careline gives an added sense of security to everyone who feels vulnerable.

Is there a charge?

There is a modest charge to cover the cost of monitoring, responding to calls for help, maintaining the system, and rental. An initial installation charge to cover the visit to your home and administration costs will apply.

So, how do I join or get more information?

That's the easy bit! Just phone us on the number below or fill out the attached form. We will then make arrangements for one of our professional members of staff to visit you in your home at a mutually convenient time to discuss the service, demonstrate the equipment and answer any questions you may have.

If English is not your first language we will try and arrange a translation of this information on request. Call **020 8654 7166**.

Bengali

ইংরাজী যদি আপনার প্রথম ভাষা না হয় তাহলে আমাদের যদি জানান আমরা আপনার জন্য এই তথ্যের একটা অনুবাদ-এর আয়োজনের চেষ্টা করবো। টেলিফোন করুন: 020 8654 7166

Gujarati

જો અંગ્રેજી તમારી માતૃભાષા ન હોય, અને તમે માગણી કરશો તો અમે આ માહિતીનું ભાષાંતર તમને મોકલવાનો પ્રયત્ન કરીશું. ટેલિફોન નંબર 020 8654 7166 ઉપર ફોન કરો.

Punjabi

اگر انگریزی آپ کے استعمال کی پہلی زبان نہیں ہے، تو ہم فرمائش کرنے پر اس معلومات کے ترجمہ کا بندوبست کرنے کی کوشش کریں گے۔ 020 8654 7166 پر فون کیجئے۔

Urdu

اگر انگریزی آپ کی پہلی زبان نہیں ہے تو ہم آپ کی درخواست پر ان معلومات کے ترجمہ کا انتظام کریں گے۔ اس نمبر پر فون کیجئے 020 8654 7166

Croydon Careline, London Borough of Croydon, 1st Floor, Rooms 1.10 – 1.12, Taberner House, Park Lane, Croydon CR9 2BA

General enquiries tel: 020 8726 6501 or 020 8654 7166

email: careline@croydon.gov.uk



CROYDON COUNCIL
www.croydon.gov.uk

Telecare solutions for independent living



Call us on 020 8726 6501 or 020 8654 7166

