

LOCAL POLICE ESTATE  
AND PUBLIC ACCESS

# CROYDON BOROUGH



METROPOLITAN  
**POLICE**

TOTAL POLICING



# CROYDON BOROUGH

## Front Counters

Conventional police station Front Counters offering all policing services with secure and private facilities

24/7 Front Counter - Croydon Police Station  
Standard Front Counter -Windmill Road Custody Centre  
24/7 Front Counters are open 24 hours a day, seven days a week.

## Contact Points

Contact Points are locations for non-urgent face-to-face contact, where the public can meet their local police at regular known times.

- o Norbury Safer Neighbourhoods Team Base, 1342-1344 London Road, Norbury, SW16 4DG
- o Thornton Heath Safer Neighbourhoods Team Base, 2 Parchmore Road, Thornton Heath, CR7 8LU
- o New Addington Safer Neighbourhoods Team Base, 42 Central Parade, New Addington, CR0 0JD
- o Purley Safer Neighbourhoods Team Base, 9/11 Whytecliffe Road South, Purley, CR8 2AY
- o Gypsy Hill Police Station (Staffed by Lambeth Borough)
- o Addington Police Station

Contact Points are open every Wed-Thur evening between 19.00 and 20.00 and every Saturday afternoon between 14.00 and 15.00.

If this borough feels further Contact Points are required to meet local demand, MOPAC / MPS are prepared to consider low cost options to achieve this.

## Deployment Bases

Deployment bases are where the borough's Safer Neighbourhood Teams, Borough Tasking Teams and / or Emergency Response and Patrol officers and PCSOs start and end their tours of duty.

- o Croydon Police Station
- o Gypsy Hill Police Station (for Lambeth Borough)
- o Addington Police Station

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### Other Safer Neighbourhood Team Locations

As well as the locations shown above, there may be other bases where the borough's Safer Neighbourhood Teams work. These will only be occupied when officers and PCSOs are not out on patrol and are not public access points.

- o Unit 2, Redlands Centre, Redlands, Coulsdon, CR5 2HT
- o Charity House, 311 Lower Addiscombe Road, Croydon, CR0 7AF
- o 222C&D Addington Road, Selsdon, CR0 5AQ
- o 293 Wickham Road, CR0 8TJ
- o 19 Central Hill, Crystal Palace, CE19 1BG
- o Park Street, Croydon, CR0 1YE

### Context Issues

- o MOPAC/MPS consulted on the proposal to provide a 24 hour Front Counter at Croydon Police Station, and to close Front Counters at Addington Police Station, Kenley Police Station, Norbury Police Station, Purley Police Station and South Norwood Police Station. This will be implemented.
- o Standard Front Counter facilities will be provided at Windmill Road Custody Centre. If we can find a more suitable location for standard Front Counters we will explore these.
- o Feedback from the consultation process identified the need to provide 24/7 Front Counter facilities separate to the core custody facilities.
- o Concerns were raised in regard to the limited public access and deployment facilities to the south of the borough. MOPAC/MPS will seek to provide further public access and deployment facilities in the South of the Borough.
- o Six contact point facilities will be provided across the borough, including Gypsy Hill Police Station on the border with Lambeth.
- o The Local Authority are keen to support MOPAC/MPS policing requirements and have offered up to six locations where accommodation/Contact Points could be provided. MOPAC/MPS will explore these opportunities. Further, including options in the West Croydon/London Road area.
- o There may be changes to these arrangements if operational requirements change.

## PRE-CONSULTATION ESTATE

Local Authority	Name	Front Counter as an 1/1/13	Front Counter Operational Need - Future State proposed as part of consultation
Croydon	Croydon Police Station	24 Hour	24 Hour
	Windmill Rd Custody Centre	None	None
	Addington Police Station	Day Time	None
	Norbury Police Station	Day Time	None
	South Norwood Police Station	24 Hour	None

## POST-CONSULTATION ESTATE

Front Counter Operational Need post consultation	Additional comments
24/7 Front Counter	
Standard	Although not currently a Front Counter the building is used informally by member of the public. It will now become a formal standard Front Counter.
Contact Point	The Front Counter will close as in the consultation proposals and a Contact point will be opened
None	
None	

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## PRE-CONSULTATION ESTATE

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Local Authority	Name	Front Counter as an 1/1/13	Front Counter Operational Need - Future State proposed as part of consultation
Croydon	Purley	Day Time	None
	Kenley Police Station	Day Time	None

## POST-CONSULTATION ESTATE

Front Counter Operational Need post consultation	Additional comments
Contact Point	The Front Counter will close as in the consultation proposals and a Contact point will be opened
None	

Public Access Facility	Number
24/7 Front Counter	1
Standard Front Counter	1
Contact Points	6



